

Giovanni Lostumbo

Over 10 years of experience in technical research

Savanna, IL 61074
(708) 303-8175
giovanni.lostumbo@gmail.com

EXPERIENCE

ClevrSun, Savanna, Illinois — Solar Energy Consultant

April 2023 - November 2023

Sales in Photovoltaic Installations for residential systems

Metform, L.L.C. , Savanna, Illinois — CNC Operator

June 2022 - October 2022

CNC Operator for Automotive Parts- CNC Lathe - Transmission Gears

Alorica, Remote — Customer Experience Agent

April 2021 - July 2022

Processor of Unemployment Insurance Claims, Assisted callers with website issues and information

TekSystems, Schaumburg, IL — Leveraged Help Desk

July 2019 - July 2020

Provided technical support to clients such as Ameren Missouri & Illinois #
Provided triage support during outages to Level 2 & 3

Support.com, Remote — Remote Service Technician

May 2013 to July 2019

Provided wireless networking support for Xfinity Internet and mobile devices

EDUCATION

University of Illinois, Urbana-Champaign — B.S. Molecular & Cellular Biology

August 2002 - August 2006

Minor: Chemistry

J. Sterling Morton West High School, Berwyn, IL - Diploma

August 1998 - May 2002

SKILLS

Skills · Android · SCCM · Software Troubleshooting · Technical Support · Network Support · Cloud Computing · LAN · Microsoft Windows · Citrix · Authentication · VMWare · Service Technician Experience · Mac OS · VPN · Technical & Remote Desktop Support, Customer Service · Microsoft Windows Server · Troubleshooting · Help Desk · Operating Systems · Mobile Devices · Active Directory

LANGUAGES

- English - Native, Fluent
- Italian - Intermediate

Certifications

CompTIA A+ November 2010 to Present Credential
ID:COMP001020176754